【Trouble shooting the "Android Pedometer"】

Q. If the number of steps is still 0, restart the device.

＊ The sensor that measures the number of steps on the terminal may be sleeping. Please restart the device (power OFF → ON) and check if the measurement resumes.

Q. If you feel that the number of steps is extremely low.

＊ Check the power saving setting of the device and it depends on the Android OS version.

Q. The number of measured steps is small even if I restart the terminal or cancel the power saving setting of the device

＊ Try changing the measurement

Q. If the above does not solve the problem.

＊Please use the link with Google Fit.

1. Search for and install the "Google Fit" app in the "Play Store"

2. Open the "Google Fit" app and follow the on-screen instructions

3. After completing the settings, check if the number of steps is recorded

4. From the Reno Body MENU Go to "Device settings"（デバイス設定）

5. Select "Google Fit" and tap "Set"（設定する）. ＊ Please allow data synchronization. (同期する）